



# ROBIN

## Tech Note

Version: 1.0.0 ENG

**How-To**  
**Connect the Robin to 3CX**

## About this Tech Note

This Tech Note is applicable for the following devices:

- C03060 - C03067 : Proline SIP
- C03050 - C03058 : Proline SV
- C03071 - C03074 : Proline Classic SV
- C01060 - C01068 : Compact SIP
- C02050 - C02058 : Compact SV

***Software release 3.0.0 or higher***

## 3CX

The Robin SmartView (SV) and the Robin SIP are compatible with the 3CX platform.

### Configuration of 3CX.

Create a extension on the 3CX system for the Robin Intercom. Extension login and password will be used later in the Robin Intercom.

003

General Voicemail Forwarding Rules

**User Information**

Extension

First Name

### Authentication

Authentication details used by phones & client. Reprovision a

ID

Password

## Configuration of the Robin

1. Log-on to the Robin and navigate to the -Telephony-SIP- menu
2. At SIP proxy / Registrar, enter the 'Default domain' of the 3CX
3. At Authentication user, enter the 3cx 'ID'
4. At Password
5. Enable "Register"
6. "Apply settings"

The Robin will now register itself.

The screenshot shows the 'SIP settings' page in the Robin web interface. The navigation menu at the top includes SIP, Phonebook, Call settings, Call log, and Control. The 'SIP settings' section is active and displays the following configuration options:

- SIP protocol: Udp
- SIP proxy / Registrar: 10.0.0.150
- SIP proxy port number: 5060
- use secondary SIP proxy / Registrar:
- Line ID: 003
- Authentication Username: ohg8uou
- Password: .....
- Register:
- Expires: 3600
- Registration status: registered

Finish the configuration of the Robin; The menu -Telephony-Phonebook- allows you to create call destinations, the menu -Telephony-Call settings- enables you to select the call destination.

The screenshot shows the 'Phonebook' configuration page in the Robin web interface. The navigation menu at the top includes SIP, Phonebook, Call settings, Call log, and Control. The 'Phonebook' section is active and displays the following configuration options:

- + Add Entry ✖ Delete all Phonebook
- Description: Snom 1
- Number: 001
- Profile: [dropdown]
- Allow register:
- Apply settings

The screenshot shows the 'Call priority' configuration page in the Robin web interface. The navigation menu at the top includes SIP, Phonebook, Call settings, Call log, and Control. The 'Call priority' section is active and displays the following configuration options:

- Button 1
- Button 2
- First: Snom 1
- Second: [dropdown]
- Third: [dropdown]
- Email: [dropdown]

For a detailed description of the web interface and the features of the Robin, please see the user manual of the Robin.